



FOI Request

Bus Route Safety

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Date Responded	29/03/2021
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Exemptions / Exceptions	N/A
Supporting Documents	N/A

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Request

I have a question on the safety of pupils on buses from Toxteth princes park Liverpool to Childwall Academy L15 6XZ.

We live in Toxteth and our child have been given a school on Childwall so I would like to ensure travel safety for our child as in waiting times for bus, to know any statistics you have on crimes in buses that goes to and from these routes, would like to know what measures are taken for school kids in buses as when I checked the police records on crimes on buses it seemed a lot but not specific to age range and whether students or not.

I would also like to know if you are transparent the stats about crimes on the buses and BAME individuals please.

Response

Thank you for your recent request made under the Freedom of Information Act. Please find Merseytravel's response below.

Data

Merseytravel does not routinely receive crime statistics, so you would need to be direct this question to Merseyside Police. Requests for information can be submitted to Merseyside Police at [this link](#).

However, we have searched the anti-social behaviour reports that have been reported by customers and bus operators via the Merseytravel Customer Comments portal. This reporting process was introduced last year and unfortunately the bus service number is not always recorded so it is difficult to obtain an accurate picture.

I've searched the data from 1st March 2020 to 18th March 2021 for incidents that have occurred Monday to Friday between 07:30-09:00 hrs and 14:30-16:30 hrs. There are 6 incidents of general anti-social behaviour involving school pupils in the Childwall area.

Measures in place:

The TravelSafe Partnership exists to maintain a safe and secure transport environment for customers and staff while improving the overall customer experience. The partnership is led by Merseytravel and includes Merseyside Police, British Transport Police and public transport operators. The team gathers crime and anti-social behaviour data from a variety of sources to identify areas of the transport network that may be vulnerable to crime and anti-social behaviour. A number of targeted activities regularly take place including reassurance and enforcement patrols in areas where they are needed most. The partnership encourages people to report any crime and antisocial behaviour incidents directly to Merseyside Police or British Transport Police. Further information can be found at the following link: [Report a crime or incident \(merseytravel.gov.uk\)](https://merseytravel.gov.uk/report-a-crime-or-incident)

There is a team of TravelSafe Police Community Support Officers dedicated to the public transport network providing a highly visible presence on the network. They work closely with schools, colleges and community groups to promote safer travel on the public transport network across Merseyside. The team visit local schools and youth groups advising young people on how to travel safely and behave responsibly on the network and to talk about the dangers, impacts and consequences of crime, anti-social behaviour and fare evasion.

The TravelSafe partners want everyone to be confident to use public transport, and to be treated with dignity, fairness and respect when they do. They will not tolerate behaviour where someone is targeted because they are or perceived to be different or made to feel uncomfortable on their journey. The partners have developed and signed up to a Hate Crime Pledge for public transport in their aim to provide public transport free from hate incidents and crimes, which can be found at the following link: [Hate Crime Pledge for Public Transport \(merseytravel.gov.uk\)](https://merseytravel.gov.uk/hate-crime-pledge).

I trust that this information is of interest to you.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review, which should be addressed to:

Mrs Julie Watling
Legal, Democratic Services & Procurement Manager
Merseytravel
PO Box 1976
Liverpool
L69 3HN
julie.watling@merseytravel.gov.uk

If you are not content with the result of your internal review, you also have the right to complain to the Information Commissioner, whose address is

The Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire SK9 5AF
www.ico.org.uk