



Face coverings on public transport

Thank you to all our customers for following our advice and helping to keep everyone safe and public transport running for those that really need it.

From 15 June, it is compulsory to wear face coverings on all public transport and so here is a Q&A to help you.

Do I have to wear a face covering?

Yes, the Government has announced that face coverings will be compulsory on all public transport from Monday 15 June. You can find out more details on the [Government website](#).

Where do I need to wear one?

The new rule means you must wear a face covering when travelling on trains, buses and ferries and when you are at indoor stations, terminals and interchanges.

What type of face covering is allowed?

You can wear face coverings that can be made at home or purchased – including surgical type masks (although they do not have to be).

They should cover the mouth and nose and can be something as simple as a snood, a scarf or a bandana tied snugly behind the head. You can check out the Gov website for a [guide to making and wearing cloth face coverings](#).

Does it need to be a medical face mask?

No, home-made face coverings are fine, medical masks can be worn but should be reserved for the health/ care services.

Are you giving away free face coverings?

If your using public transport it's your responsibility to have your own face covering, they will not be provided as part of your 'journey'. Some operators may decide to hand some out for a limited time or you might be able to buy them from stations and other locations.

Will you be enforcing this?

The Government has said that face coverings are mandatory, and we expect legislation to be in place to enforce this. We all have a responsibility to help keep everyone safe and prevent the spread of the coronavirus so it's important that passengers take responsibility and follow the rules.

Will I be fined if I don't wear one?

The Government has said that face coverings are mandatory, and we expect legislation to be in place to enforce this. If you're using public transport, please act responsibly and help keep everyone safe by wearing a face covering.

Who is exempt from wearing a face covering?

We're waiting for further details about who this will apply to but very young children, people with disabilities and those with breathing difficulties will be exempt from the new rule. We're advising anyone with questions regarding a medical condition to also wait for this guidance.

Will staff/drivers be wearing face coverings?

Staff behind screens maybe wearing face coverings, and where they are in enclosed and or indoor spaces with passengers then they will be wearing face coverings.

Please continue to keep checking the Re Think Travel pages for the latest information and advice about public transport services