



Travel Pass for Older People

First Time Application



Please complete this form using black ink, in block capitals and write your name and date of birth on the back of your photograph. There is a £10 admin fee for this pass, unless you receive Universal Credit, Employment Support Allowance (ESA), Job Seekers Allowance (JSA), Working Tax Credit, Child Tax Credit or Income Support.

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|-----------------------|---|---|---|---|---|---|---|---|
| | D | D | M | M | Y | Y | Y | Y |
| Date of Birth: | | | | | | | | |

| | |
|------------------------------|--|
| First Name(s): | |
| Last Name: | |
| Address: (in full) | |
| Postcode: | |
| Telephone: | |
| Email: | |

I verify that the above information is correct and that I am a resident of Merseyside.
I acknowledge that providing false information may lead to prosecution.

| | |
|-------------------|--|
| Signature: | |
|-------------------|--|

From time to time, Merseytravel may wish to contact you for customer research or to send you additional information which may be of interest to you. If you do want to be contacted in this way, please put an X in this box:

For full details of the General Data Protection Regulations (GDPR) and terms and conditions of the Concessionary Travel Scheme, please visit merseytravel.gov.uk. Merseytravel is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detections of fraud. We may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For full details of our fair processing notices, please visit www.merseytravel.gov.uk/about/fair-processing-notices.

| Administration Use Only | |
|-----------------------------------|-----------------------------------|
| Recent photograph | <input type="checkbox"/> |
| Proof of residence | <input type="checkbox"/> |
| Proof of age | <input type="checkbox"/> |
| Form completed in full | <input type="checkbox"/> |
| Details entered onto Smart Office | <input type="checkbox"/> |
| £10 admin fee | <input type="checkbox"/> |
| Evidence of Universal Credit | <input type="checkbox"/> |
| | Date Received: _____ |
| | Verified / Processed by: _____ |



Travel Pass for Older People

First Time Application

You will be eligible for an Older Person's Travel Pass if you are over 60 AND you are a resident of Merseyside. To apply for your first Travel Pass, please read the following notes:

Where to go



You can visit **any Merseytravel Centre** to apply. To find your nearest location, check opening times, or get more details, just visit merseytravel.gov.uk.

When to Apply



You can apply for your Travel Pass **up to 7 days before your 60th birthday**.

Or, if you prefer, you can apply **any time after you turn 60**—whatever works best for you!

What you need



To apply for your Travel Pass, please bring the following:

- **A passport-style photo**
Make sure it's taken against a light background, with no other objects in the picture. It should be recent and look like you.
- **Proof of your age**
You can use a copy of your passport or photocard driving licence. Please include all the details we ask for—if anything is missing, we won't be able to process your application and will have to return it.

If you're using a birth certificate and your name has changed, you'll also need to show official proof of the name change, like a marriage certificate or a legal name change document.

- **Proof of your address in Merseyside**
This could be a recent Council Tax bill, utility bill, driving licence, bank or building society statement, tenancy agreement, or a letter from the Department for Work & Pensions (DWP).
- **A £10 admin fee**
This fee doesn't apply if you receive Universal Credit, Employment Support Allowance (ESA), Jobseeker's Allowance (JSA), Working Tax Credit, Child Tax Credit, or Income Support. If that's the case, please bring proof.
You can pay by cash or debit/credit card at the Merseytravel Centre when you hand in your application.

Important: We don't accept applications by post, so please visit us in person.

What next



If you're eligible for an Over-60s National Travel Pass and apply in person at a Merseytravel Centre, you'll usually receive your pass on the same day.

If you apply **before your 60th birthday**, don't worry—you won't miss out. Your pass will be sent to you in the post once you turn 60.

You can find more information on Merseytravel's concessionary travel scheme for Older People at merseytravel.gov.uk. If you still have questions, you can contact us on 0300 131 2881.