Surrender of Trio/Solo Ticket

|  |  |  |
| --- | --- | --- |
| Last Name | First Name | |
| Address | | |
|  | | Postcode |
| Contact Number | Email Address | |

# Ticket Details

* for ticket type and period

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Trio |  | Solo |  | 4 Week |  | Monthly | |  | Term Time |  | Annual |  |
| Card Number | | | | | | | Ticket Number | | | | | |
| MW Ref (if purchased online) | | | | Expiry Date | | | | | | | | |

# Reason for surrender

Refund

Change in Travel

Sickness

Cessation

Refunds may take up to three weeks to process Proof of purchase seen

If your travel arrangements change we may be able to provide you with a credit voucher towards the cost of your next ticket

You must send in your ticket at the beginning of your sickness.

We will hold your ticket and then extend it when you are ready to go back to work. You must provide us with sick notes whilst you are off.

We can hold your ticket if your travel arrangements change due to work on a temporary basis. We will hold your ticket and then extend it when you are ready to use the ticket.

We will pay any refund to the ticket holder by BACs payment. Please complete your bank details in the box below.

|  |  |
| --- | --- |
| Account Name | Bank Name |
| Sort Code | Account Number |

**Customer Declaration:**

I am the holder of this ticket and confirm the above information is correct.

Print Name: Signed: Date:

April 2022