



FOI Request

Fast Tag Accounts

Reference	RSN20780
Request Stage	Request
Date Received	25/06/2020
Date Responded	22/07/2020
Disclosure	Full
Exemptions / Exceptions	N/A
Supporting Documents	N/A

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Request

Following legislation on Freedom of Information to the Public, would you please provide answers to these questions on the subject of the Fast Tag Scheme for Mersey Tunnel Users operated by Merseytravel.

- 1) How many Fast Tag Account holders are currently registered?
- 2) How many of those in answer to Question 1) reside within the Liverpool City Region?
- 3) The Fast Tag Scheme recently changed to exclude those outside the Liverpool City Region from the financial benefits of the Scheme. How many Fast Tag holders who are resident outside the Liverpool City Region cancelled or terminated their Account after this change?

Response

Thank you for your recent request made under the Freedom of Information Act. Please find Merseytravel's response to your enquiry below.

- 1) How many Fast Tag Account holders are currently registered?

26,616 active accounts

- 2) How many of those in answer to Question 1) reside within the Liverpool City Region?

23,793

- 3) The Fast Tag Scheme recently changed to exclude those outside the Liverpool City Region from the financial benefits of the Scheme. How many Fast Tag holders who are resident outside the Liverpool City Region cancelled or terminated their Account after this change

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I trust that this information is of interest to you.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review, which should be addressed to:

Mrs Julie Watling
Legal, Democratic Services & Procurement Manager
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PO Box 1976
Liverpool
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julie.watling@merseytravel.gov.uk

If you are not content with the result of your internal review, you also have the right to complain to the Information Commissioner, whose address is

The Information Commissioner's Office,
Wycliffe House,

Water Lane,

Wilmslow,

Cheshire SK9 5AF

www.ico.org.uk