

Mobility Scooters on Metro Buses

Terms and Conditions

Please read all the information given below and ensure you are able to, and will comply with all the conditions stated.

- I do not have a condition that would prevent the safe operation of a mobility scooter on the Metro bus network.
- I understand that if there are any changes to my condition that will impair my ability to safely operate my mobility scooter on the Metro network, I will inform LCRCA and this may result in my permit being withdrawn.
- I will not use my mobility scooter on the Metro network while under the influence of alcohol.
- I will not use my mobility scooter on the Metro network if my ability to operate my mobility scooter safely is impaired by prescribed or non-prescribed drugs.
- I understand that I will be required to undertake "on bus" training assessment before my application is progressed.
- I understand that there is no appeals process if my assessment is unsuccessful. I can apply again at any time and no cost.
- I understand that my permit only enables me to travel on the Metro network using my registered scooter. If I have one or more mobility scooters that I intend to travel on the Metro network with, I am aware that a separate capability test will have to be carried out for each scooter and will need to be registered with LCRCA.
- I understand the permit is non-transferable.
- I understand that I may be required to present my permit before boarding. If I forget to bring my permit card, I may be denied from boarding.
- I acknowledge that, although I may have been granted a permit by the CA for the carriage of my mobility scooter on Metro trains, a separate permit is required to allow the carriage of a mobility scooter on low floor buses.
- I understand that this permit may not be recognised across other bus networks outside Liverpool region, and I should check the conditions of carriage for other operators before travelling.
- I understand that the terms and conditions for this permit scheme require me to operate my mobility scooter in adherence to the Highway Code and any failure to do so may result in my permit being withdrawn.
- I understand that the scheme is not restricted to any time of day but that there are times of the day, particularly in the morning and early evening, when the network is very busy.

- I appreciate that I will not be able to board a bus if the wheelchair space is already in use because I can only travel on a bus when my scooter is parked correctly in this designated area. I will instead have to wait for a bus that has space.

My mobility scooter

- I will ensure that I turn the power off and apply the brake on my mobility scooter when I am stationary on the bus.
- I will remove any roof cover attached to my mobility scooter before accessing a bus.
- I am aware that it is strongly advised to insure my mobility scooter against damage to property and other customers on the Metro bus network and understand that I may be asked to contribute to the cost/fees incurred for any repairs/damages caused by me, whilst the mobility scooter is in my care on the bus.
- I understand that I am not allowed to charge my mobility scooter on the bus. I am responsible for ensuring that my mobility scooter battery has enough charge to complete my journey in full. In the event that the battery fails, I am to free-wheel my scooter off the network at a convenient location and make arrangement for it to be collected.
- I understand that I am responsible for ensuring that the tyres on my mobility scooter are at the safe operating pressure. In the event that a tyre fails, I am to free-wheel my scooter off the network at a convenient location and make arrangement for it to be collected.
- I understand that the battery on my mobility scooter will be visually checked as part of the scooter assessment process.
- I understand my Scooter Permit needs to be displayed on my mobility scooter when I travel on the Metro bus network.

The Metro bus network

- I understand that the space on the bus that is dedicated to wheelchairs and mobility scooters is on a first come, first served basis. If the space is not free, I will have to wait until a bus arrives that does have a space free.
- I will not use my mobility scooter to force bus doors open or cause damage to property.
- I will not use a mobile phone while I am driving my mobility scooter whilst using the bus.
- I will not travel on the Metro bus network overladen with shopping or other items which may affect the steering and safety of my mobility scooter.

- I understand that I must remain seated on my scooter throughout the journey.
- I understand that my Permit may be withdrawn if I do not adhere to the above terms and conditions.